

## Annex 2 of Guidelines for Applicants

### Programme indicators

The Programme aim of the Restricted Call is to contract additional projects which shall capitalize and further maximize the effectiveness of outputs and results of projects that have been supported within 1<sup>st</sup> and/or 2<sup>nd</sup> Call for Proposals and finalized by 30 June 2022. The Programme intention is to contract only those projects which would focus on eligible types of actions/activities enlisted in 2.3.3. Eligibility of actions/activities in Guidelines for Applicants.

Besides that, projects have to contribute to Programme output and result indicators. Programme indicators are measurable units used to assess the efficiency and effectiveness of the implementation of the Programme. They serve as a tool for monitoring and evaluation of the extent to which the Programme has achieved its objectives and how efficiently:

- **Output indicators** - measure the achievement of the quantitative targets of the Programme at the level of a specific objective.
- **Result indicators** - measure the level of achievement of the intended positive change defined by a specific objective.

The contribution of the project proposal to the Programme output indicator(s) should be described in the appropriate sections of the Project Concept Note and further elaborated in the Application (provided in eMS at a later stage). Within the Application, the applicants will be required to: define a clear title of each output, specify the target value (expressed in the measurement unit of the indicator), provide appropriate information about the related activities, and indicate a source of data, if applicable. WP Implementation should have at least one main project output contributing to a Programme output indicator.



#### NOTE!

When selecting the Programme output indicator and setting the target value for project outputs, the applicants should be aware of the following:

- The target values for each project output must be realistic and measurable. Measurement units for the target values have to correspond to the Programme measurement units for that particular indicator.
- Target values have to be coherent with the output description, i.e. it should be clear from the description how the target value was set.
- One project output can contribute to only one Programme output indicator, i.e. the same project output cannot be counted under more than one Programme output indicator.

**Important for the Restricted Call:** please note that 3<sup>rd</sup> Call for Proposals project outputs should correlate to the project outputs from the 1<sup>st</sup> or 2<sup>nd</sup> Call for proposals, e.g. completely new outputs not connected to the previous project shall not be accepted, nor can the same tools/systems/services from the previous project be counted again. In case of output indicators related to persons trained, population or surface area covered, please note that the same persons or geographical areas already covered by the previous project cannot be counted again. These stipulations are applicable to all output indicators listed in the table below.

PA1 - Improving the quality of public social and health services in the Programme area			
Specific objective (SO)	Eligible actions/activities	Programme output indicator	Rules and examples for quantification of project outputs
<b>SO 1.1</b> To improve the quality of facilities, services and skills in the area of public health and social care	A. Upgrading existing facilities and/or systems by purchasing new equipment (e.g. hardware, software, medical equipment); B. Organizing thematic exchange events, trainings (in e.g. telemedicine, palliative care, etc.) aimed at providing specific knowledge and expertise to relevant cross-border stakeholders/service providers dealing with the health/social services; C. Developing/improving collaborative tools (e.g. online) for transfer of data/knowledge/expertise with the aim to supporting capacity building in specific fields; D. Identifying and implementing collaboration activities with the aim to create synergies and broaden the scope of existing platforms/networks/services ; E. Consolidate thematic material such as reports, studies, protocols, programs and/or put them into practice by enlarging their geographic area, including new target groups, etc.	Number of persons related to improving health care services and/or social care services trained	The indicator relates to participants of specialized trainings whose knowledge and skills will be further used in providing improved health and social services (for example, trainings could be related to using existing/new ICT tools, medical equipment, or how to deal with specific target groups, etc.). Please note that in case the same participants are attending different education programmes, they should be counted only once (no double counting).
		Number of jointly developed tools and services that enable better quality of social and health care	This output indicator may relate to: accredited training programmes, different ICT tools (such as e-platforms, mobile applications, databases), specialised medical equipment (e.g. for diagnostics), development of medical procedures/protocols or social care services, improvement of health care centres (e.g. additional equipment). Please bear in mind that studies, reports, networks, protocols, recommendations, manuals and action plans will only be taken into account if they are consolidating/merging already developed documents from the previous project into a new one and putting it into operation, however only under condition of scaling up the existing project output, i.e. by enlarging their geographic area, including new target groups, new institutions, etc. Systems and tools already developed through the previous project should not be counted again.
		Population covered with improved health services and/or social services or facilities	Target value has to be set to cover new users of the improved health/social services, i.e. people with specific health problems or specific vulnerable groups (e.g. children, elderly, etc.). In some cases, depending on the project objective, family members may also be included in the target value.
PA 2 - Protecting the environment and biodiversity, improving risk prevention and promoting sustainable energy and energy efficiency			
Specific objective (SO)	Eligible actions/activities	Programme output indicator	Rules and examples for quantification of project outputs
<b>SO 2.1</b> To enforce integrated cross-border monitoring/management	A. Joint exercises of first respondents from the broader cross-border area and/or purchase of additional equipment for regional training centres for first respondents; B. Upgrading the early warning systems, guidelines and	Number of jointly developed and/or operated monitoring systems	Upgrading of jointly developed and/or operated monitoring system which deals with the key existing risks (defined in Cooperation Programme, section 2.2.5. Actions to be supported under the thematic priority 2) of the targeted area can be taken into account (e.g. action plans, databases, e-platforms, equipment, risk maps, etc.).

systems for key existing risks and environmental and biodiversity protection	<p>standard operating procedures in case of floods and other disaster risks by extending their scope to other cross-border areas or including new competent authorities;</p> <p>C. Existing biodiversity monitoring protocols/ecosystem mapping tools applied to new (e.g. pilot) areas in the cross-border area and/or used by other protected area managing institutions.</p>		Please note that the sustainability must be ensured for monitoring systems, i.e. the monitoring system must be operable after project closure.
		Surface area of habitats supported in order to attain a better conservation status (ha)	This output indicator refers to the habitats that are supported by the project activities. Only new geographical areas – meaning that they were not already covered by existing measures/systems/ protocols (from the previous project) should be counted towards this output indicator.
<p><b>SO 2.2</b></p> <p>To promote the use of sustainable energy and energy efficiency</p>	<p>A. Awareness raising events and transfer of knowledge for wider, cross-border dissemination of the benefits of renewable energy to the interested public and relevant stakeholders by using demonstrative equipment already purchased in previous Calls (electrical bicycles, electrical cars, solar chargers, solar benches, solar trees, solar playgrounds etc.);</p> <p>B. Upgrading existing RES systems from previous projects by installing additional functionalities (e.g. technology upgrade), storage systems, measuring and data-analysing equipment;</p> <p>C. Presenting examples of best practices and know-how in using renewable energy and reducing energy consumption in public buildings, e.g. presenting the impact of installed green roofs/walls and/or circular economy systems, at cross-border educational workshops and round tables for stakeholders and policy makers of a wider Programme area.</p>	Additional capacity of renewable energy production (MW)	New capacity installed by additional equipment should be counted towards this indicator. Please note that this output indicator is related to the maximum capacity of energy production and not to energy that may be produced during project implementation.
<b>PA 3 - Contributing to the development of tourism and preserving cultural and natural heritage</b>			
Specific objective (SO)	Eligible actions/activities	Programme output indicator	Rules and examples for quantification of project outputs
<p><b>SO 3.1</b></p> <p>To strengthen, diversify and integrate the cross-border tourism offer and better manage cultural and</p>	<p>A. Building on existing knowledge on using digital technologies in promoting touristic destinations and cultural heritage sites/events/routes of the programme area and/or digitisation of tourism services/products;</p> <p>B. Connecting, merging and promoting different tourism products and services generated</p>	Number of joint tourism products developed and promoted	This indicator refers to each new touristic or upgraded product/service/tool that contributes to diversified cross-border touristic offer (e.g. joint events, mobile applications, new services for specific target groups, etc.), preferably new platforms and joint brands that are scaling up (e.g. integrating and/or merging) tourism products from previous project(s). Please note that touristic routes, studies, action plans, marketing plans and visual

natural heritage assets	by the projects into single tourism destination/platform/brand; C. Enhancing sustainability/accessibility of tourism products, sites and services developed and/or improved by the projects.		identities will not be taken into account for quantification of this output indicator.
		Number of tourism supporting facilities and/or tourism infrastructure developed or improved	This output indicator refers to developing new tourism facilities or improving existing tourism supporting facilities and/or tourism infrastructure, for example by installing new equipment (e.g. ramps for disabled persons etc.), not including infrastructure works.
		Number of persons educated in quality assurance, standardisation on cultural and natural heritage and destination management	This output indicator refers to participants of specialized trainings which will use their gained knowledge to provide improved services in tourism. It is preferable that participants obtain certificates or license following the completed education/training. Please note that in case the same participants are attending different education programmes, they should be counted only once.
		Increase in expected number of visitors to supported sites of cultural and natural heritage (Visits per year)	This output indicator refers only to the increase in number of visitors per year to sites supported by the project. Please note that the current number of visitors (baseline value) of the site to be supported within the project needs to be defined during the preparation of the application in order to be able to set the target value for the end of project implementation.

**PA 4 - Enhancing competitiveness and developing business environment in the Programme area**

Specific objective (SO)	Eligible actions/activities	Programme output indicator	Rules and examples for quantification of project outputs
<b>SO 4.1</b> To improve competitiveness of the programme area through strengthening cooperation between business support institutions, clusters, education and research organisations and entrepreneurs with aim to	A. Additional equipping of formally established and functional business hubs/competence centres;	Number of cross-border clusters or networks or other collaborative schemes including entrepreneurs established or improved	This output indicator refers to clusters/networks/business support institutions that involve entrepreneurs and are formally established within 1 <sup>st</sup> and 2 <sup>nd</sup> Call for Proposals and currently operating. Further strengthening/merging/widening the scope of those clusters/networks/business support institutions should be counted as a contribution to this output indicator.
	B. Widening the scope of existing networks (by including new members/stakeholders, expanding the geographical area, and/or including new sectors);		
	C. Raising awareness, transferring knowledge and promoting project results, developed curriculums/new products and services and/or clusters/networks;		
	D. Additional equipping of established laboratories with the aim to improve performance and delivery;	Number of laboratories and/or competence centres jointly used by entrepreneurs developed or improved	This output indicator refers to improving laboratories/competence centres developed or improved within 1 <sup>st</sup> and 2 <sup>nd</sup> Call for Proposals, currently operating and used by the entrepreneurs. Further strengthening of those laboratories/competence centres (e.g. new equipment) should be counted as a contribution to this output indicator.
	E. Identifying and implementing collaboration activities with the aim to create synergies and	Number of innovative technologies, processes,	This output indicator may refer to the following: new equipment, pilot projects, specialised service, training programmes, etc., introduced/used by the enterprises in

develop new products/services/patents/trademarks in the programme area	broaden the scope of existing platforms/networks/services.	products and services introduced by the enterprises in the programme area	the Programme area (different from the ones in the previous project(s)). Please note that studies, analyses and reports should not be counted as a contribution to this output indicator.
		Number of enterprises cooperating with research institutions	The cooperation between enterprises and research institution needs to be formalized and sustainable. It is strongly recommended that entrepreneurs participate in the development of innovative technologies, processes, products and services within a project. Only new enterprises (not included in the previous project) cooperating with research institutions should be counted towards this output indicator.

**Programme result indicators** capture the extent of positive change in the Programme area, following the implementation of operations funded by the Programme. The Programme result indicators are shortly listed in the following table.

PA	SO	Programme Result Indicator
PA 1	1.1.	Number of elderly people and children assisted by social services provided through government bodies
PA 2	2.1.	Disaster response capability in the programme area
PA 2	2.2.	Energy consumption by public buildings in the programme area
PA 3	3.1.	Number of overnights in the programme area
PA 4	4.1.	Range of cluster activities enhancing innovation, new technologies and ICT solutions

For further information on Programme result indicators please refer to the Cooperation Programme.